



**PCCoaching**

Mobile  
Classrooms  
Designed For  
Learning

## Case study: Ipswich / Cheshire and Wirral

### Ipswich Hospital NHS Trust

#### IPSWICH TAKES CARE

Implementing an intensive IT skills training programme for 2,000 staff over eight weeks was the seemingly awesome task facing Neil Turnbull, programme lead for care record services at the 800-bed Ipswich Hospital NHS Trust.

The hospital's training initiative is part of the large-scale national programme for more IT skills within the health service. It aims to link NHS organisations, so patient information can be easily stored electronically and readily shared by care providers.

"We had to ensure our IT users had the necessary fundamental MicroSoft Windows skills, before we could go live with the new patient care record system," says Neil Turnbull. "We needed to bring them all to the required skills standard first.

"The PC Pod was the perfect solution! We needed additional resources to accommodate the needs of a large number of staff requiring training at the hospital, spread over nine hours each day.

"The mobile learning room, conveniently parked on-site at the hospital, gave us the additional space and excellent onboard IT facilities. Plus, disruption to staff work schedules was minimal - and we avoided likely high costs if we'd used off-site training."

With its patient care system being implemented soon, The Ipswich Hospital NHS Trust is looking to use the resourceful PC Pod again.

### Cheshire & Wirral Partnership NHS Trust

#### CASCADE TRAINING

A need to efficiently 'train the trainers' in the most cost-effective, space-saving way, and as conveniently as possible with minimal disruption to working routines, were the prime reasons why Paul Halliday, head of information management at Cheshire & Wirral Partnership NHS Trust, turned to our PC Pod.

The NHS Trust's training programme required development of PC skills and knowledge to facilitate the implementation of its web-based application providing patient clinical information, as part of its move towards the national patient record system.

"While we were able to accommodate the training needs of many of our cascade trainers, we had a facilities shortfall that required 40 people to be trained in other areas over a month," says Paul Halliday.

"On researching the possible options open to us, the PC Pod provided the ideal solution - it's flexible and had excellent onboard facilities - especially the IT."

The training project proved most successful with excellent feedback from those being trained.

"The PC Pod provided just what we needed," continues Paul Halliday.

"It has a comfortable, well-equipped working environment, enabling us to achieve what was required for two locations. The PC Pod was delivered and quickly set-up. Support facilities were on hand through-out its use. We'd certainly look to using the PC Pod for future training projects."

**Call 0845 665 0733**

**[www.pccoaching.com](http://www.pccoaching.com)**